

Car Hire Terms and Conditions - Crete 2025

Important: Please note that the prices quoted are approximate and subject to change locally.

Included in your rental:

1. Unlimited mileage.
2. Delivery and collection is free to/from Chania Airport, Chania Town, Kalives, Almirida. All other areas (incl. Heraklion Airport) are charged locally at 70 euros each way except for Paleochora (see below)
3. Delivery & Collection in Paleochora is free of charge for Groups A, B & C except for one-way rental with any other area which is charged locally at 70 euros. For Groups D and higher, delivery & collection is charged locally at 70 euros per way.
4. One additional driver can be added free of charge.
5. Collision Damage Waiver (CDW). In the event of an accident or theft of the rental car this insurance covers the full value of the vehicle. However, you remain liable for the excess amount of 700 Euros for Groups A-C, 900 Euros for Groups D-E and 1300 Euros for Groups F and above.

The following conditions apply to our car hire rentals:

1. Baby/child seats can be hired for 21 Euros per booking.
2. Sat Navigation for 7 Euros per day.
3. The minimum driver age is 23 years old for groups A-C and 25 for all other car groups. The maximum age is 71. An additional insurance of 5 Euros per day is payable for drivers aged 72 years or older for groups A-C and 7 Euros per day for higher groups.
4. For all car hire groups, each driver must have held a full UK or EU driving licence for 1 year.
5. All drivers need to be entered individually on the car hire contract – the following ID is required: passport, driving licence and a credit card.
6. Insurance does not cover the vehicle, and any damage to the vehicle that occurs, if driven off-road.

Notes:

1. Those with a car from the airport should remember that luggage space is limited. It is recommended that you therefore hire the size of a car according to your needs. Excess luggage may have to be transported by taxi, the cost of which would be payable locally. Jeeps have very little luggage space and are not secure.
2. The contract you sign on delivery of the car is between you and the car hire company. You should therefore read this and inspect the car and tyres before driving. The companies we use are all reputable firms who have been operating for many years.
3. Refunds for unused car hire, including cars returned early, are at the discretion of the car hire company and should be agreed with them before returning to the UK.

Excess Car insurance (optional):

More people are now purchasing Excess Insurance before they travel, finding it better value if renting for more than 7 days, or hiring a car abroad more than once a year.

A number of companies such as www.insurance4carhire.com offer this product. This insurance covers not only the insurance excess but also the underside of the car, windows and tyres.

Please ensure you have all necessary receipts before you leave the country should you need to make a claim, as you will have to pay and claim it back on your return to the UK.