

MADEIRA - Car Hire Terms & Conditions 2026

Included in your MADPOINT car rental

1. Unlimited kilometres.
 2. Super Collision Damage Waiver (SCDW): Reduces financial responsibility in case of damage to the vehicle in case of accidents with third parties.
- NOTE: SCDW does not cover for negligence by the driver:**
- Severe damage to the car caused by negligent driving, violation of the Traffic Code or negligent parking.
 - Chipped tires (side of the tire) and damage to the wheel rims.
 - Burnt clutch and engine damage.
 - Damage to the car seats or interior of the car.
 - Failure to report accidents /any damage to the car in writing or failure to contact authorities.
3. Protection against theft or attempted theft (except for objects left inside the vehicle).
 4. Roadside Assistance (except negligent situations like chipped tires, car with no battery, loss of keys, burnt clutch etc)
 5. Theft Waiver (TW). In the event of theft of the rental car this insurance covers the full value of the vehicle.
 6. All local taxes, airport surcharges and VAT at 22%.
 7. Third party Liability Insurance. This covers any third party in the event of an accident.

Not included and payable locally (optional)

Please note that you do not have to purchase these extras. However, should you decide to do so, these will be noted on your car rental agreement and are payable locally. Prices are subject to change without any previous notice.

1. Any additional drivers (only lead driver included in price) are payable locally at 12 Euros per day (max 7 days charged)
2. A one-way fee of 18 Euros is applicable locally when the vehicle is picked up and dropped off at two different locations.
3. Madpoint's office behind the airport is open 7 days a week from 08:30 to 19:00. When collecting or returning a vehicle out of working hours there is an out-of-hours charge of 35 Euros applied between 19:01-08:29. No deliveries are made after 2am.
4. A grace period of 60 minutes is given after the stipulated return time. The following hours are charged at a rate of 12 Euros per hour.

General Notes

1. The designated driver will be required to leave a credit or debit card imprint to cover local extras or any excess charges in case of an accident. Cars should be returned with the same amount of fuel as delivered. The card used must be in the name of the driver. American Express cards are not accepted.
2. A full UK or EU driving licence, held not less than one year prior to rental, is required.
3. The minimum age is 19 years with a current driving license for at least one year (all vehicles). A Young driver fee of 11 Euros per day applies for ages between 19 and 25. A senior driver's fee of 11 Euros per day applies for drivers above 75 years.
4. Driving is on the Right.
5. We are not liable for any police or traffic fines incurred by clients.
6. We cannot guarantee a particular make of car as there is a variety of models in each category.
7. The client is responsible for key loss or fuel exchange.
8. Child seats on request and payable locally. Mandatory for children aged 12 or under or if height is less than 135cm. Height and age of child required. Between 5-7 Euros per day depending on the seat required.
9. These conditions also apply to car hire already included in the cost of our holidays.
10. Madpoint does not rent out GPS Navigation systems.

Airport car collection instructions

Madpoint's office is located behind Madeira airport. A shuttle will come and pick clients up directly from arrivals and take them to the office (4-minutes drive). The airport team number (00351 917 461449) contacts the client directly in order to meet them outside arrivals.

Alternative excess cover that can be purchased directly online and will cover clients for a year for any vehicle you hire in Europe...

Excess Car Insurance (optional)

More people are now purchasing Excess Insurance before they travel, finding it better value if renting for more than 7 days, or hiring a car abroad more than once a year.

A number of companies such as www.insurance4carhire.com offer this product. This insurance covers not only the insurance excess but also the underside of the car, windows and tyres. Please ensure you have all necessary receipts before you leave the country should you need to make a claim, as you will have to pay and claim it back on your return to the UK.