

Four decades of fabulous holiday-making, flexibility and 100% financial protection: no flowery descriptions or exaggerated claims; no hidden costs or rigid rules. Pioneer and protector of the unspoilt and unusual in travel, Sunvil is the obvious choice for independent travellers wishing to immerse themselves in a country's culture and holiday in properties that have all been painstakingly hand-picked.

# Sunvil

find the real country



find the real country in

Greece • Cyprus • Portugal and the Azores • Italy • Sicily • Spain • Sweden  
 Norway • Denmark (Copenhagen) • Costa Rica • Guatemala • Mexico • Panama • Argentina  
 Bolivia • Brazil • Chile • Ecuador & the Galapagos • Peru • Colombia

visit [sunvil.co.uk](http://sunvil.co.uk) for inspiration on your next journey

## Booking Form



**Sunvil UK Limited.** (Trading as Sunvil Latin America)  
 Sunvil House, Upper Square, Old Isleworth, Middlesex TW7 7BJ  
 Reservations: **020 8758 4774**  
 Email: [latinamerica@sunvil.co.uk](mailto:latinamerica@sunvil.co.uk)

Sunvil Staff Name	Agent's Staff Name	Agent's Licence/ABTA Number

**NAME & ADDRESS OR AGENT'S STAMP**  
 PLEASE CHECK THE REVERSE SIDE OF THIS BOOKING FORM.

Name	
Address	
Post code	
Telephone Work	Home
Email	
Mobile	

PASSPORT DETAILS (Very important for bookings close to departure)			
Person 1		Person 2	
Name	Name		Name
Passport number	Passport number		Passport number
Date of issue	Date of expiry	Date of issue	Date of expiry
Nationality (if not UK passport holder)		Nationality (if not UK passport holder)	

Hotel/Lodge Name(s) (or if complicated itinerary, state itinerary as agreed) and meals as per itinerary.	Departure date	Departure airport	No. of Persons			
	HOTEL ACCOMMODATION REQUIRED (Tick as appropriate)					Trip duration (hotel nights)
No. of Rooms	No. of Nights	Single	Twin	Double	Triple	

**PASSENGER DETAILS (Party leader first)**

Title	First Name (block capitals)	Surname (block capitals)	Age**	D.O.B.	Emergency UK Contact No./ Name while abroad

**CAR HIRE**

Car make: \_\_\_\_\_

No. of days: \_\_\_\_\_ No. of drivers: \_\_\_\_\_

Names of drivers:

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Please note that car hire charges are calculated on 24 hour periods.

NB. Title, First name and surname supplied must be as per your passport. This information will be transferred onto airline tickets. If it does not match your passport, you will not be allowed to board the flight and it will be your responsibility to pay any additional costs.  
 \*\* For insurance purposes we need this information as it could have an effect on Car Hire insurance premiums.

**CONTINUED OVERLEAF:**

# Booking Form

## INSURANCE

Please complete the following:  
I have taken insurance which includes a 24 hour emergency and repatriation service.  
Any policy must include activity cover where activities are being undertaken during the holiday.

My insurers are \_\_\_\_\_

Policy No. (if applicable) \_\_\_\_\_

24 hour Emergency No. \_\_\_\_\_

Signed \_\_\_\_\_

## PAYMENT

If booking less than 8 weeks before departure, the full cost of your trip is required. If booking more than 8 weeks before departure, a deposit is required. Our standard deposit is **£350** per person, Please note that the deposit may be higher if you are booking international flights (that have to be issued immediately), boat cruises or domestic flights within Central/South America. Please advise us how you wish to pay:

I wish to pay for the trip entirely by cheque, and have enclosed (a) cheque(s) for \_\_\_\_\_ payable to **Sunvil UK Ltd.**

I wish to pay by credit, debit or charge card. There is no surcharge for this.

**Payment by card** (deposit or full payment) should be made by telephone – please contact **020 8758 4742**.

## SPECIAL REQUESTS

(Including airline meals)

Although we will do our best to assist, Special Requests cannot be guaranteed unless a supplement is charged. Adding requests at a later date may incur a £25 administration charge. 'Request' on your Confirmation Invoice does not mean the request has been confirmed.

## SIGNATURE (Party leader)

Please read our Booking Conditions (page 130-131) and General Information (page 135) before signing. If under 18 years of age, this should be signed by a parent or guardian.  
On behalf of the above named persons, I accept the Booking Conditions detailed in this brochure which form part of this contract.

Date \_\_\_\_\_ Signed \_\_\_\_\_

## HOW DID YOU HEAR ABOUT US?

Travelled with us before	<input type="checkbox"/>	AITO Guide/Website	<input type="checkbox"/>
Personal recommendation	<input type="checkbox"/>	Email News	<input type="checkbox"/>
Wanderlust magazine	<input type="checkbox"/>	Mail Card	<input type="checkbox"/>
Travel Agents' recommendation	<input type="checkbox"/>	<i>Destinations</i> Exhibition	<input type="checkbox"/>
LATA Guide/Website	<input type="checkbox"/>	Advertisement/Article in Other	_____
Sunvil Website	<input type="checkbox"/>		
Search Engine	<input type="checkbox"/>		

Should you wish to receive details of any of our products, promotional offers, or e-mail newsletters, please tick here  (your details will not be passed to any third parties) and enter your e-mail address here:

# General Information

The following notes are to be used in conjunction with our Booking Conditions on page 130-131 and with the various guide prices for each country. Please take the time to read them. If you do not, we cannot be held responsible for any misapprehensions you may have about our holidays. Information contained in this brochure may change between its publication and any booking by a customer. Please check with us for changes prior to booking.

## About Sunvil UK Ltd (trading as Sunvil Latin America) & Bonding

The flights in this brochure are ATOL protected, since we hold Air Travel Organiser's Licence 9280 granted by The Civil Aviation Authority. In the unlikely event of our insolvency, the CAA will ensure that you are not stranded abroad and will arrange to refund any holiday money you have paid to us for an advance booking. For further information visit the ATOL website at [www.atol.org.uk](http://www.atol.org.uk). All holidays which do not include air travel are protected by a bond with ABTA. This bond provides security for and is restricted to monies paid by its UK customers and for their repatriation to the UK in the event of Sunvil UK Ltd's insolvency.

## Health and Safety standards

The safety standards and regulations in operation in Latin America are those of the country in question. The general standard of health and safety is lower than in the UK. Liability insurance requirements vary considerably from country to country, as does the responsibility placed on an organisation by local law. Please therefore take all precautions to protect yourself and your family whilst on holiday. In particular, you should familiarise yourself with hotel fire escapes and always be aware of dangers involving swimming pools, balconies and hotel lifts, especially if travelling with children. Should you notice anything which causes concern, please point it out immediately to the hotel management or our local agent.

## A Few Facts of Life

We believe the information contained in this brochure is true and correct and it is essential that you read our descriptions most carefully to avoid making a wrong decision in your choice of country or resort. Please note we do not own or manage any of the hotels featured in this brochure. A senior member of Sunvil's management has inspected each hotel and, in turn, these findings have been reflected in our descriptions. Photographs of bedrooms shown are normally supplied by the hotel, and the use of a particular picture does not guarantee that every room in the hotel will have the same interior fixtures and fittings. Furnishings may also vary from room to room. Furthermore, the owner of any given property may have decided to change the décor of the room since the picture was taken. If you are unsure of anything please ask to speak to someone from our office who has actually been to the area you are planning to visit. Having said that, we would also like to make our own position clear. Seasons change and so do resorts. What is quiet in June can be crowded in January. Tourist facilities depend on the time of year, weather and/or demand. Please bear this in mind before booking as it is impossible to qualify every statement on every page. Remember, too, that our prices tend to reflect these differences throughout the season. We are not trying to dissuade you from travelling with us but just pointing out that you must take the rough with the smooth when you visit any foreign country with any tour operator. Despite the above, we are certain you will have the holiday of a lifetime but, if you do experience some niggles, try to have patience and understanding and gracefully accept that you cannot live as you would at home.

## Tailor-made Holidays

Our holidays can be very flexible. Some of the most popular arrangements are the following:

## Extended Itineraries

Most of the holidays offered can be combined. Some itinerary suggestions are made on pages 10-13, but please telephone if you have any specific ideas not mentioned in this brochure.

## Longer Durations

Any length of stay can be arranged. Please telephone us for a quotation.

## Tailor-made holidays

For holidays at our chosen destinations staying in

hotels not featured in this brochure, please ask us for a quotation. When requesting a complicated quotation that may involve several countries or hotels not featured in this brochure - an initial research fee of £50 per person will apply. If a booking is subsequently made with us, this will be deducted from the final holiday cost.

## Persons Travelling on Their Own

When clients are travelling entirely on their own, there may well be (depending on the individual holiday) an additional supplement for accommodation, transfers and car hire. The reason for this supplement is that our contracts with the suppliers are based on a price per room or per car while our holidays are sold per person, based on two sharing a room or car. We do not make additional or excessive profits from these sales; the prices merely reflect the real cost to us.

## Hotel Accommodation

**Room furnishings** In most cases, rooms are furnished with twin beds and when a double bed is requested, we pass the preference to the hotel. Most hotels do have rooms with double Beds. If they do not, they can usually successfully push two single beds together. Soap and towels are provided, but not always beach towels - please bring your own.

**Sea view** Ocean view can be guaranteed only where a supplement is charged. Otherwise, we can request ocean view rooms and the hotel will try to honour the request.

**Triple rooms** Three bedded rooms are available in all hotels but, as they are often twin rooms with an extra bed, they may be rather cramped. We cannot be held responsible if you find the room too crowded.

**Single rooms** Single rooms are sometimes smaller, tend to be without much of a view, and sometimes less well appointed. They are also difficult to book in high season. In the low season you may well, however, have a twin for sole use, although it is very much luck of the draw. We do not know which room you will be given as the hotel normally only allocates the rooms the day before arrival.

## Beach and sports facilities

These usually have to be paid for locally. In the low season (this varies from country to country), not all advertised facilities may be available. If you are holidaying during this period and you feel a particular facility is vital to the enjoyment of your holiday, please ask us to check with the hotel at the time of booking.

## Activities and Excursions

Where activities are pre-booked as part of your package it is our responsibility to take reasonable steps to check the provider complies with local health and safety regulations. However, local regulations may well differ from those applicable in the UK. For instance, you will not normally be offered a helmet when riding horses or bikes.

## Air-conditioning

Where air-conditioning is mentioned this is provided at the discretion of the management and may not necessarily operate all day and every day.

## Maps & Resort Guides

Please note that the maps in this brochure are for guidance only and they are not to scale. Should you require more detailed information, please contact us.

## Car Parking

Many of the hotels featured have their own car park, although some may have limited spaces which are allocated on a first come first served basis.

## Vacation of rooms

In accordance with international practice, hotel rooms should be vacated by 11.00 on the day of departure (unless your hotel states otherwise). However, luggage storage and bathroom facilities will normally be made available.

## Price Accuracy

It is very rare that our prices are wrong. However, from time to time we make errors or need to change them and gremlins do get into the computer system. You should check the price with our reservations department before booking your holiday and not assume that the brochure price is 100% accurate. Economic conditions in Latin America can be extremely volatile which can lead to price changes to tourism services in any given country. Please check with our office.

## Amendments, Late Bookings Telephone and Communication Charges

A fee of £25 per booking will be charged for each amendment to a confirmed booking to cover administration costs. In the case of a minor amendment (eg. cancellation of a pre-booked hire car) this charge is per

booking; in the case of a major amendment (eg. change of holiday dates, accommodation or resort) this charge is per person.

## Children's Reductions & Infants

Children's reductions vary and apply on the basis of one child per two full fare paying adult passengers. Children must be under the age of 12 years on the date of departure to qualify, and in hotels they must occupy the third bed in a three bedded room. Infants under 2 years of age on the date of departure do not have their own seat on the aircraft or a baggage allowance. Infant prices are available upon request. Cots should be requested on the booking form and are normally payable locally.

## Local Representatives and Agents

As we feature tailor-made holidays for seasoned travellers, we have no local representative. We have local agents in each country who can give any necessary help and guidance and can always be contacted. However, due to the wide-reaching nature of our programme, we cannot have agents in every far-flung regional spot in the countries we feature, so do not expect a visit. Any problems you experience must be reported locally so that we are given the opportunity of solving them. If you cannot reach our local agent then try us in London on our direct number during office hours or on our emergency line out of office hours.

## Pregnancy

If you are more than 28 weeks pregnant on the date of return travel, most airlines require a medical certificate of fitness to fly. If you are more than 32 weeks pregnant you will not normally be allowed to travel.

## Tourist city tax

There is a tourist tax for all visitors staying in a number of cities in South America. It must be paid directly to the hotel at the end of your stay.

## Swimming pool

Please note that the opening/closing date of the pool is an approximate date and cannot be guaranteed.

## Travel Insurance

It is essential that you are adequately insured for any overseas trip.

## Hurricane Season

The Hurricane season in the Caribbean normally runs from June to November although weather patterns are increasingly more volatile. It can affect both the Pacific and Atlantic coasts of Central America and some northern sections of South America. We recommend that you monitor local and international weather updates from the World Meteorological Organisation and the National Hurricane Centre. Heavy rains can cause flooding, landslides and collapsed roads and bridges. Roads can become blocked at very short notice. If you have any concerns please contact our office.

## Foreign & Commonwealth Advice (FCO)

We recommended that you check and consult the frequently updated advice on the FCO website on <https://www.gov.uk/foreign-travel-advice> If you have any concerns please contact our office.

## Reduced mobility

Not all our accommodation is suitable for guests with reduced mobility. Please contact us to answer any questions you may have regarding our properties and to advise their suitability for people with health conditions or impairments.

## Foreign Office advice

We've partnered with the Foreign and Commonwealth Office Travel Aware campaign to help provide top tips and advice for planning for your trip abroad. It's important to do some research before you travel to learn about any necessary visas and vaccinations required for entry to your destination, understand any unusual laws and customs and to be aware of the latest travel advice for the region. Visit <https://travelaware.campaign.gov.uk/> for further information.

## Photographic credits

A considerable number of the photographs in this brochure have been taken by the Sunvil Latin America team whilst on research trips. For other images we would like to thank Jon Banfield, Philip Turner, Katrina Mowbray, James Denny, Polar Latitudes, Daisy Gilardini - One Ocean Expeditions, Ira Meyer - One Ocean Expeditions, Shutterstock (and all photographers) and all the tourist boards, ground handlers, suppliers and hotels involved with this brochure.

