

THE AZORES - Car Hire Terms & Conditions 2025

Prices shown apply to car hire on **São Miguel, Terceira, Santa Maria, Pico, Faial, São Jorge and Flores**

Included in your ILHA VERDE car rental

1. Unlimited mileage.
2. Super Collision Damage Waiver (SCDW). This will exempt the driver of excess payable in the event that the vehicle is damaged or stolen. This insurance does not cover damage to the windscreen, tyres or wheel rims and does not apply to group N1.
3. WWI Insurance. This will exempt the driver of damages to the front windscreen, side or rear windows, lenses (light reflection), headlamps, rear-view mirrors, wheel rims and tyres – only if the damage occurs under normal conditions and not the result of misuse.
4. Theft Protection (TP) Insurance.
5. All local taxes and airport surcharges.
6. Third party Liability Insurance. This covers any third party in the event of an accident.
7. One additional driver.

Not included and payable locally (optional)

Please note that you do not have to purchase these extras. However, should you decide to do so, these will be noted on your car rental agreement and are payable locally. Prices are subject to change without any previous notice.

1. Personal Accident Insurance (PAI) will cover the cost of any personal medical costs incurred in the event of an accident. This insurance is optional and payable locally at 6.56 Euros per day. Please check with your insurance company prior to departure to see if you will be covered.
2. An out of hours charge of 35.17 Euros is payable:
 - After 24:00 and before 05:30 at Ponta Delgada airport and after 19:00 and before 08:00 for hotels in Ponta Delgada (São Miguel).
 - After 19:00 and before 08:00 from the car hire office in Ponta Delgada (São Miguel), Velas (São Jorge), Madalena (Pico), Horta (Faial) and Angra do Heroísmo (Terceira).
 - After 19:00 and before 09:00 at Flores airport; and after 21:00 and before 07:00 at Santa Maria airport.

General Notes

1. The designated driver will be required to leave a credit card imprint to cover local extras or any excess charges in case of an accident. A fuel deposit of 111.11 Euros will also be taken. **Please note that the credit card needs to be in the name of the designated driver.** A full UK or EU driving licence, held not less than two years prior to rental, is required.
2. Cars will be supplied with a full tank of fuel. Any missing fuel on return of the vehicle will incur an additional service charge of 20.00 Euros payable locally.
3. Minimum age is 18 years with a current driving licence for at least one year (Group A, B, C), and 23 years (all other groups). Drivers aged 18-21 years are charged a supplement of 2.89 Euros per day (maximum of 28.89 Euros per rental). No maximum age limit.
4. Driving is on the Right.
5. We are not liable for any police or traffic fines incurred by clients. An admin fee for handling fines or penalties is applicable at 38.89 Euros.
6. We can request but not guarantee a particular make of car.
7. Child seats on request and payable locally at a rate of 6.61 Euros per day (maximum of 66.11 Euros per rental). Mandatory for children aged 12 or under or if height is less than 135cm. Height and age of child required.
8. These conditions also apply to car hire already included in the cost of our holidays.
9. Distances are relatively short and the majority of roads are good. Some roads can be precipitous with hairpin bends.
10. GPS (Navigation System) equipment is available on request at a cost of 13.11 Euros per day (maximum amount payable is 118 Euros per rental).

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Prices shown apply to car hire on **Graciosa**

Included in your MEDINA & FILHOS car rental

1. Unlimited mileage.
2. Collision Damage Waiver (CDW). In the event of an accident this insurance covers the full value of the vehicle. However, you remain liable for the excess amount of: 750.00 Euros (Groups A & B); 1,000.00 Euros (Group C); 1,200.00 Euros (Group D); 1,300.00 Euros (Group E); and 1,950.00 Euros (Group F). **Note:** This insurance does not cover damage to the vehicle's tyres, undercarriage or windscreen.
3. Third party Liability Insurance. This covers any third party in the event of an accident.
4. All local taxes and airport surcharges.
5. Additional driver.

Not included and payable locally (optional)

Please note that you do not have to purchase these extras. However, should you decide to do so, these will be noted on your car rental agreement and are payable locally.

1. Super Collision Damage Waiver (SCDW). This extra charge, if paid together with TP, will reduce the maximum excess payable to 58.00 Euros in the event that the vehicle is damaged or stolen. The price of the Super CDW per day is: 11.50 Euros (Groups A & B); 12.65 Euros (Group C); 13.80 Euros (Group D); 14.80 Euros (Group E); and 18.40 Euros (Group F).
2. The price of the TP per day is: 4.60 Euros (Groups A & B); 5.20 Euros (Group C); 6.90 Euros (Group D); 8.00 Euros (Group E); and 12.65 Euros (Group F). **Note:** This insurance does not cover damage to the windscreen, tyres or wheel rims.

General Notes

1. Cars will be supplied with a full tank of petrol. Clients will be required to leave a credit card imprint corresponding to a full tank of petrol. This deposit will be refunded when the car is returned with a full tank of petrol. Any missing fuel on the return of the vehicle will incur an additional service charge, payable locally. **Please note that the credit card needs to be in the name of the designated driver.** A full UK or EU driving licence, held not less than two years prior to rental, is required.
2. Minimum age is 18 years with a current driving licence for at least one year. No maximum age.
3. Driving is on the right.
4. Personal Accident Insurance (PAI) will cover the cost of any personal medical costs incurred in the event of an accident. This insurance is optional and payable locally at 4.00 Euros per day. Please check with your insurance company prior to departure to see if you will be covered.
5. We are not liable for any police or traffic fines incurred by clients.
6. We can request but not guarantee a particular make of car.
7. Child seats on request and payable locally at a cost of 6.00 Euros per day (maximum amount payable is 30.00 Euros per rental). Height and age of child required.
8. These conditions also apply to car hire already included in the cost of our holidays.
9. Distances are relatively short and the majority of roads are good. Some roads can be precipitous with hairpin bends.

Alternative excess cover that can be purchased directly online and will cover clients for a year for any vehicle you hire in Europe...

Excess Car Insurance (Optional cover)

More people are now purchasing Excess Insurance before they travel and find it better value if renting for more than 7 days, or hiring a car abroad more than once a year. A number of companies such as www.insurance4carhire.com offer this product.

This insurance covers not only the insurance excess but also the underside of the car, windows and tyres. Please ensure you have all necessary receipts before you leave the country should you need to make a claim, as you will have to pay and claim it back on your return to the UK.