

NORWAY - Car Hire Terms & Conditions 2018

Included in your AVIS rental

1. Unlimited mileage.
2. Collision Damage Waiver (CDW). In the event of an accident this insurance covers the full value of the vehicle. However you remain liable for the excess amount of: 8,000 NOK - Group A, B & M; 9,500 NOK - Group C, E, F, G & J; 12,000 NOK - Group D, H & I; 20,000 NOK - Group K, L, N, O & P. Please note that this does not cover damage to the vehicle's tyres, undercarriage or windscreen.
3. Theft Protection Waiver (TP). In the event that the rented vehicle is stolen this insurance covers the full value of the vehicle. 8000 NOK - Group A, B & M; 9,500 NOK - Group C, E, F, G & J; 12,000 NOK - Group D, H & I; 20,000 NOK - Group K, L, N, O & P.
4. All local taxes and airport/city surcharges.
5. VLF (Vehicle Licensee Fee) and VAT at 25%.
6. Third Party Liability (TPL). This covers any third party in the event of an accident.

Not included and payable locally (optional)

1. Super Collision Damage Waiver (SCDW). This is an extra charge, which if paid, will void any excess payable, in the event of an accident. The price depends on the vehicle and location – but you can expect it to cost between 70-95 NOK per day.
2. Super Theft Protection Waiver (STP). This is an extra charge, which if paid, will void any excess payable, in the event that the hire vehicle is stolen. The price depends on the vehicle and location – but you can expect it to cost between 18-35 NOK per day.
3. Windscreen Protection reduces the amount you have to pay if the windscreen or any other window is damaged to zero. The price depends on the vehicle you're renting and the location you're renting it from – but you can expect to pay between 15-30 NOK per day.
4. Personal Accident Insurance (PAI). This is an extra charge of 20 NOK per day, which if paid, covers the driver of the vehicle in the event of an accident. It reduces the amount you have to pay in the event of an accident to zero per claim depending on the claim you make. It provides the following benefits: A maximum of 500,000 NOK in the event of death, loss of limbs or eyes or permanent total disability; a maximum of 25,000 NOK towards emergency medical expenses related to the accident; medical assistance and rescue costs (conditions apply); baggage up to 30,000 NOK per vehicle – excluding any items you rented through us (again, there are conditions, and a limit of 2,000 NOK per item. An excess of 1,000 NOK per claim applies.
Please check with your insurance company prior to departure to see if you will be covered.
5. Toll road administration fees (350 NOK for each fine or charge issued in Norway) including an E-Toll device where applicable. These are charged to the driver on return of the vehicle.
6. **Each additional driver, depending on the location you are renting from, will be charged locally at a rate of between 37.50 to 40 NOK per day.** If you rent the vehicle for more than 5 days, you'll only be charged for a maximum of 5 days and get cover for the duration of your rental, up to 31 days.
7. Infant and booster seats are now compulsory for children up to 12yrs (or a height of 135m). Infant and booster seats cost between 150-375 NOK per rental and 750 NOK for one way rentals. Please state the child age and weight at the time of booking.
8. GPS Navigation System equipment is available on request at a rate of between 125 and 150 NOK per day (If you rent the vehicle for more than 5 days, you'll only be charged for a maximum of 5 days and get to use the GPS for the duration of your rental, up to 31 days). One way rentals incur a higher premium of 313 NOK per day (maximum of 1563 NOK per rental).
9. Any applicable one-way charges. One way charges range from 200-21,500 NOK depending on distance travelled. Popular routes include: Bergen to Oslo at 1,157 NOK, Bergen to Alesund at 1,894 NOK, Bergen to Stavanger at 1,350 NOK, Leknes to Svolvær at 544 NOK and Evenes to Tromsø at 1,894 NOK.
10. Any applicable after hours airport charges. The after hours charge is 400-775 NOK between 00:00-06:00 – Monday to Saturday. Sunday charges are 600-800 NOK between 00:00-06:00. Higher charges apply on public holidays.

11. Any applicable delivery and collection charges. Delivery and collection, within city limits, is on request and costs 250 NOK during office hours and 1150 NOK outside office hours. Higher charges apply on Sundays and Public Holidays.

General Notes

1. Cars will be supplied with a full tank of petrol. A credit card imprint will be taken to cover a deposit, local extras or any excess charges in the case of an accident. The deposit will be refunded when the car is returned with a full tank of fuel. Please note that the credit card needs to be in the same name as the designated driver.
2. A full, valid UK, EU or international driving licence, issued not less than one year prior to rental is required.
3. Driving is on the right.
4. Minimum age for drivers is 19yrs (Groups A, B, C, E, F, G, H, M & N) and 25yrs (Group D, I, J, K, L, O & P). A young driver surcharge applies to those aged 19-24yrs and is payable locally at a rate of between 162.50 and 195 NOK per day. If you rent the vehicle for more than 10 days, you will only be charged for a maximum of 10 days and get cover for the duration of your rental, up to 31 days. No maximum age.
5. We can request, but cannot guarantee a particular make of car or engine size.
6. It is permitted to drive the rental vehicle into Denmark and Sweden.
7. We are not liable for any police or traffic fines incurred by clients.
8. These conditions also apply to car hire already included in the cost of our holiday. All local charges quoted here include VAT (25%).
9. Airports are open 365 days a year.
10. **Please advise us, at the time of booking, of any ENDORSEMENTS ON YOUR LICENCE.**

Excess Car Insurance (optional)

More people are now purchasing Excess Insurance before they travel, finding it better value if renting for more than 7 days, or hiring a car abroad more than once a year.

A number of companies such as www.insurance4carhire.com offer this product. This insurance covers not only the insurance excess but also the underside of the car, windows and tyres.

Please ensure you have all necessary receipts before you leave the country should you need to make a claim, as you will have to pay and claim it back on your return to the UK.
