

Norway Car Hire Terms and Conditions 2016

Included in your AVIS rental:

1. Unlimited mileage.
2. Collision Damage Insurance Cover. In the event of an accident this insurance covers the full value of the vehicle. However you remain liable for the excess amount of: 8000 NOK - Group A, B & M; 9500 NOK - Group C, E, F, G & J; 12000 NOK - Group D, H & I; 20000 NOK - Group K, L, N, O & P.
3. Theft Cover Insurance. In the event that the rented vehicle is stolen this insurance covers the full value of the vehicle. 8000 NOK - Group A, B & M; 9500 NOK - Group C, E, F, G & J; 12000 NOK - Group D, H & I; 20000 NOK - Group K, L, N, O & P.
4. All local taxes and airport/city surcharges.
5. LAF (Vehicle Licensee Fee) and VAT at 25%.

Not included (payable locally):

1. Super Loss Damage Waiver Insurance (SLDW). This is an extra charge, which if paid, will void any excess payable, in the event of an accident or the theft of the rental car. The price per day of Super LDW is 62 NOK per day. The minimum driver age to which the SCDW can be applied is 25yrs.
2. Super Theft Waiver Insurance (Super TP). This is an extra charge, which if paid, will void any excess payable, in the event that the hire vehicle is stolen. The price of the Super TP is 62-87 NOK per day. The minimum driver age to which the SCDW can be applied is 25yrs.
3. Personal Accident Insurance (PAI). This insurance costs 35-75 NOK and covers personal hospital expenses in the event of an accident up to the value of 1000 NOK per day for up to 30 days plus incurred accommodation (up to 2000 NOK. Maximum 10000 NOK per day) and transportation costs. Please note that Sunvil travel insurance provides limited personal insurance and covers medical costs. If you have not purchased Sunvil travel insurance, please check with your insurance company prior to departure to see if you will be covered.
4. Toll road administration fees including an Auto Pass device where applicable. These are charged to the driver on return of the vehicle.
5. Each additional driver will be charged locally at a rate of 38 NOK per day (maximum of 563 NOK per rental).
6. Infant and booster seats are now compulsory for children up to 12yrs (or a height of 135m). Infant and booster seats cost 375 NOK per rental and 750 NOK for one way rentals. Please state the child age and weight at the time of booking.
7. GPS Navigation System equipment is available on request at a rate of 125 NOK per day (maximum of 625 NOK per rental). One way rentals incur a higher premium of 313 NOK per day (maximum of 1563 NOK per rental).
8. Any applicable one-way charges. One way charges range from 0-10000 NOK depending on distance travelled. Popular routes include: Bergen to Oslo – 1157 NOK, Bergen to Alesund – 1894 NOK, Bergen to Stavanger – 1350 NOK, Leknes to Svolvær – 544 NOK and Evenes to Tromsø – 1894 NOK.
9. Any applicable after hours airport charges. The after hours charge is 400-775 NOK between 00:00-06:00 – Monday to Saturday. Sunday charges are 600-800 NOK between 00:00-06:00. Higher charges apply on public holidays.
10. Any applicable delivery and collection charges. Delivery and collection, within city limits, is on request and costs 250 NOK during office hours and 600-1000 NOK outside office hours. Higher charges apply on Sundays and Public Holidays.

Notes:

1. Cars will be supplied with a full tank or petrol. A credit card imprint will be taken to cover a deposit, local extras or any excess charges in the case of an accident. The deposit will be refunded when the car is returned with a full tank of fuel. Please note that the credit card needs to be in the same name as the designated driver.
2. A full, valid UK, EU or international driving licence, issued not less than one year prior to rental is required.

3. Driving is on the right.
4. Minimum age for drivers is 19yrs (Groups A, B, C, E, F, G, H, M & N) and 25yrs (Group D, I, J, K, L, O & P). A young driver surcharge applies to those aged 19-24yrs and is payable locally at a rate of 125 NOK per day (maximum 1250 NOK per rental). No maximum age.
5. We can request, but cannot guarantee a particular make of car or engine size.
6. It is permitted to drive the rental vehicle into Denmark and Sweden.
7. We are not liable for any police or traffic fines incurred by clients.
8. Please advise us, at the time of booking, of any ENDORSEMENTS ON YOUR LICENCE.

IMPORTANT: New procedures for hiring a car abroad

From 08-Jun-2015, the paper counterpart of the UK driver's licence was abolished by the DVLA and details of your driving restrictions and penalties stored electronically. For those of us who plan to hire a car, in the UK and abroad, we are now required to grant the car hire company access to our stored data through a simple two-step procedure on the DVLA's 'Share Driving Licence' portal. The new procedure is quick and easy to follow (instructions below), generating a synopsis of your licence and a unique eight digit check code for your rental company to use.

This procedure must be completed no more than 21 days before each rental period.
Website to visit: <https://www.gov.uk/view-driving-licence>.

Instructions:

- Click on 'view now'.
- Enter your driving licence number, National Insurance number and your postcode.
- Click on share your licence information.
- A unique, one-time code will be generated. This code will need to be provided to the car rental company along with your photo card licence.
- You can also save and download the summary of your driving licence produced. This document can be saved on your smart phone for ease of access.
- Repeat the above process for all drivers.

Important: If you do not have a driving licence with a photo card, you do not need to follow this procedure.

Whilst some of our car rental partners have confirmed that they will not require the check code, we feel that it is important for all drivers to complete this procedure for peace of mind. A video explaining the change can be viewed here: <https://www.youtube.com/watch?v=zn2A8E2xo1I&feature=youtu.be>

Excess Car Insurance

More people are now purchasing Excess Insurance before they travel, finding it better value if renting for more than 7 days, or hiring a car abroad more than once a year. A number of companies such as www.insurance4carhire.com offer this product. This insurance covers not only the insurance excess but also the underside of the car, windows and tyres. Please ensure you have all necessary receipts before you leave the country should you need to make a claim, as you will have to pay and claim it back on your return to the UK.